**Dear reader,**

Thank you for your attention to the Sistema’s 2014 Sustainability Report. Feedback from the stakeholders, the target audience of this Report, is very important to us. We will appreciate it, if you contribute to the quality of the Corporation’s reporting by answering the fallowing questionnaire.

Please send the completed questionnaire at the following address: 13, Mokhovaya St., 125009, Moscow, marked “To the Sistema’s Corporate Communications Function” and/or by e-mail: kolchugin@sistema.ru.

1. **What is your opinion of the Sistema’s 2014 Sustainability Report?**

Please mark the option that corresponds best to your opinion (5 – excellent, 1- poor) by the following criteria:

* Materiality and completeness of the information 1 2 3 4 5
* Quality of quality of disclosed priority topics 1 2 3 4 5
* Reliability and objectivity 1 2 3 4 5
* Design and graphics 1 2 3 4 5
* Ease of the search for relevant information 1 2 3 4 5
* Representation and style of narration 1 2 3 4 5
* General assessment 1 2 3 4 5
1. **Do you agree that the list of material topics (see Chapter 1. About the Report and Materiality of Disclosed Topics) to be disclosed in the Report covers the key aspects of the Corporation’s activities in full?**

🞎 Yes

🞎 No

1. **In your opinion, what material topics have not been covered in the Sistema’s 2014 Report (if any)?**

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1. **Is the Report’s structure understandable and convenient?**

🞎 Yes

🞎 No

1. **Does Chapter 4 (on traditions of Sistema's subsidiaries in sustainable development) seem interesting to you?**

🞎 Yes

🞎 No

1. **What did you find most interesting and valuable in the Report?**

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1. **In your opinion, what aspects of the Report need improvement?**

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1. **What areas of Sistema’s activity, as per your opinion, require improvement in terms of enhancing social responsibility?**

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1. **Would you like to diversify your cooperation with the Corporation? If yes, please specify.**

🞎 Yes

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_🞎 No

1. **What format of the Sistema’s Sustainability Report is the most preferable to you? (you can mark several options)**

🞎 Full printed version

🞎 Abridged version (presentation)

🞎 Full electronic version at the Corporate web-site

🞎 Online Report at the web-site

1. **Have you become more aware of the Sistema’s activities due to the Report? Have the Report influenced your attitude towards the Corporation?**

🞎 Yes

🞎 Insignificantly

🞎 No

🞎 I don’t know

1. **Are you willing to take part in the discussions on the Corporation’s non-financial reporting?**

🞎 Yes

🞎 No

1. **Other comments and suggestions:**

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Your contact information:

Your name, surname:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Company’s name:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Phone, e-mail: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Specify your relationship to Sistema:

🞎 Shareholder

🞎 Manager of Sistema

🞎 Employee of Sistema

🞎 Employee of a subsidiaries and affiliates

🞎 Government official

🞎 Member of the investment community

🞎 Business partner

🞎 Customer/consumer

🞎 Other \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_